



दि प्लास्टिक एक्सपोर्ट प्रमोशन कौन्सिल

(भारत सरकार, वाणिज्य एवं उद्योग मंत्रालय, वाणिज्य विभाग द्वारा प्रायोजित)
क्रिस्टल टावर, गुंदिवली रोड क्र. 3, ऑफ सर एम व्ही रोड, अंधेरी (पूर्व), मुंबई ४०० ०६९, भारत
दूरध्वनी : ९१-२२-२६८३ ३९९१/९२ फ़ैक्स : ९१-२२-२६८३ ३९९३
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THE PLASTICS EXPORT PROMOTION COUNCIL

(Sponsored by the Ministry of Commerce & Industry, Department of Commerce, Government of India)
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Ref.: Plexh/Cir/1278

08th September, 2017

All Members/All Members of the COA

Dear Sir,

Subject : Establishing, "Contact@DGFT" service as single point contact for all foreign trade related issues

Ref. : DGFT Trade Notice No. 17 dated 06.09.2017

This has reference to above referred trade notice, we would like to inform you that 'contact@dgft' service system has been activated at the DGFT website as a single point contact for resolving all foreign trade related issues.

Some of the major points from the above trade notice are highlighted below:-

- Members can use this facility for resolution of foreign trade issues either directly concerning DGFT (headquarters or regional officers) or concerning other agencies of the Central or State Government.
- Issues related to DGFT and the issues concerning other agencies will be taken up by DGFT on behalf of the exporters/importers with the agencies concerned.
- A reference number will be issued for each request so that the status of action taken can be tracked.
- Issues will be effectively monitor and best efforts will be made for expeditious resolution of issues.

Members are requested to use 'Contact@DGFT' service system instead of using twitter or email.

Above Trade notice available at <http://dgft.gov.in/Exim/2000/TN/TN17/Trade%20Notice.%2017.pdf>

This is for your kind information.

With best regards,
Yours sincerely,

Sribash Dasmohapatra
Executive Director