



## दि प्लास्टिक्स एक्सपोर्ट प्रमोशन कौन्सिल

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### THE PLASTICS EXPORT PROMOTION COUNCIL

(Sponsored by The Ministry of Commerce & Industry, Deptt. of Commerce, Government of India)  
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03.07.2019

All Members/All Members of the COA

Dear Sir(s),

**Subject : Regarding request for inputs on Draft Proposal on identification of services of various Ministries / Departments/State Government for delivery to; the Citizen through Common Services Centres (CSCs)**

We wish to inform you that Ministry of Electronics & Information Technology (MeitY), Government of India (GoI) has constituted a Committee for identifying the various services which can be delivered to citizens through CSCs.

The Government of India is committed towards a digitally empowered India. The Digital India programme has provided a renewed emphasis on e-governance in India. The programme has been launched by the Government of India with the objective of transforming the entire ecosystem of public services through the use of information technology. Digital India envisages a transformation in governance by providing single window access to services, digital transformation of government services.

The CSCs are internet enables access points for delivery of various Digital Services (eServices) to the citizens. The CSCs enables citizen to avail the Government and other services closer to their locality in a transparent and timely manner. The ability of CSC to avoid direct interaction of citizens with Government offices brings transparency, accountability and efficiency in the delivery of services through a reduces turnaround times. For more details about services of CSC, kindly refer attached draft Proposal on identification of services of various Ministries / Departments/State Government for delivery to; the Citizen through Common Services Centres (CSCs) at the link <https://bit.ly/2RV0Q1M>

In view of the above we request you to kindly give your inputs/comments on a draft proposal to draw future roadmap on delivery of eServices to the citizen through CSCs latest by 6<sup>th</sup> July, 2019 to the undersigned at [bharti@plexconcil.org](mailto:bharti@plexconcil.org)

With best regards,  
Yours sincerely,

Bharti Parave  
(Sr. Executive)